

Press information



BITZER SE

Eschenbrünnlestraße 15
71065 Sindelfingen // Germany
Tel +49 (0)70 31 932-0
Fax +49 (0)70 31 932-147
bitzer@bitzer.de // www.bitzer.de

Unser Zeichen // Our Ref.

Abs. // Sender
Abt. // Dept.
Tel-Dw. // Ext.
Fax-Dw. // Ext.
E-Mail

Patrick Koops
Public Relations
+49 (0)70 31 932-43 27
+49 (0)70 31 932-5 43 27
patrick.koops@bitzer.de

BITZER updates its BEST service software

One piece of software for all BITZER IQ devices

Sindelfingen, 13.09.2018. Compressor specialist BITZER has published a new update of its service software, the BITZER Electronics Service Tool (BEST). BEST software provides users with a comprehensive overview of the operating status, configuration and troubleshooting of BITZER compressors, frequency inverters and condensing units.

BEST makes it much easier for service engineers to do their work, as it allows them to quickly and safely adjust device parameters, analyse errors, display data logs, update firmware and more. BITZER has now updated the tool for commissioning, monitoring and servicing compressors and their electronic components to version 2.9. The update includes a new documentation tab, to which the full documentation for Modbus RTU has been added. The list of available alarms, including specific alarm help texts, has been moved to this tab. These alarm help texts have been completed and are now available for all products in BEST software. Furthermore, users can now find a history of all firmware versions, including all past release notes, in the software.

Regarding products, BITZER has added its ORBIT+ and ORBIT FIT compressors, OS.A85 compressors and the newest ECOLINE+ compressors. Users can select more compressors and refrigerants for the external VARIPACK frequency inverters and the IQ module CM-RC-01. The new features also include the addition of ECOSTAR LHV6 condensing units with support for new refrigerants for an even more sustainable action. CSV screw compressors have at their disposal extended application limits and new firmware, which is incorporated into the current update. Moreover, BITZER has now added Korean to the list of available languages for its software.

Earlier versions of BEST software installed on the computer can easily be updated with the automatic update function. The availability of the new version is shown in the lower right-hand corner of the

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software when opened. Alternatively, the update can be downloaded from the BITZER website, where users can also find a video explaining BEST software: <http://bit.ly/BITZERBEST>



The BITZER Group is the world's largest independent manufacturer of refrigeration compressors. With its distributors and production facilities for reciprocating, screw and scroll compressors, as well as heat exchangers and pressure vessels, BITZER is represented all over the globe. In 2017, 3,500 employees generated sales of €740 million.

Overview of images

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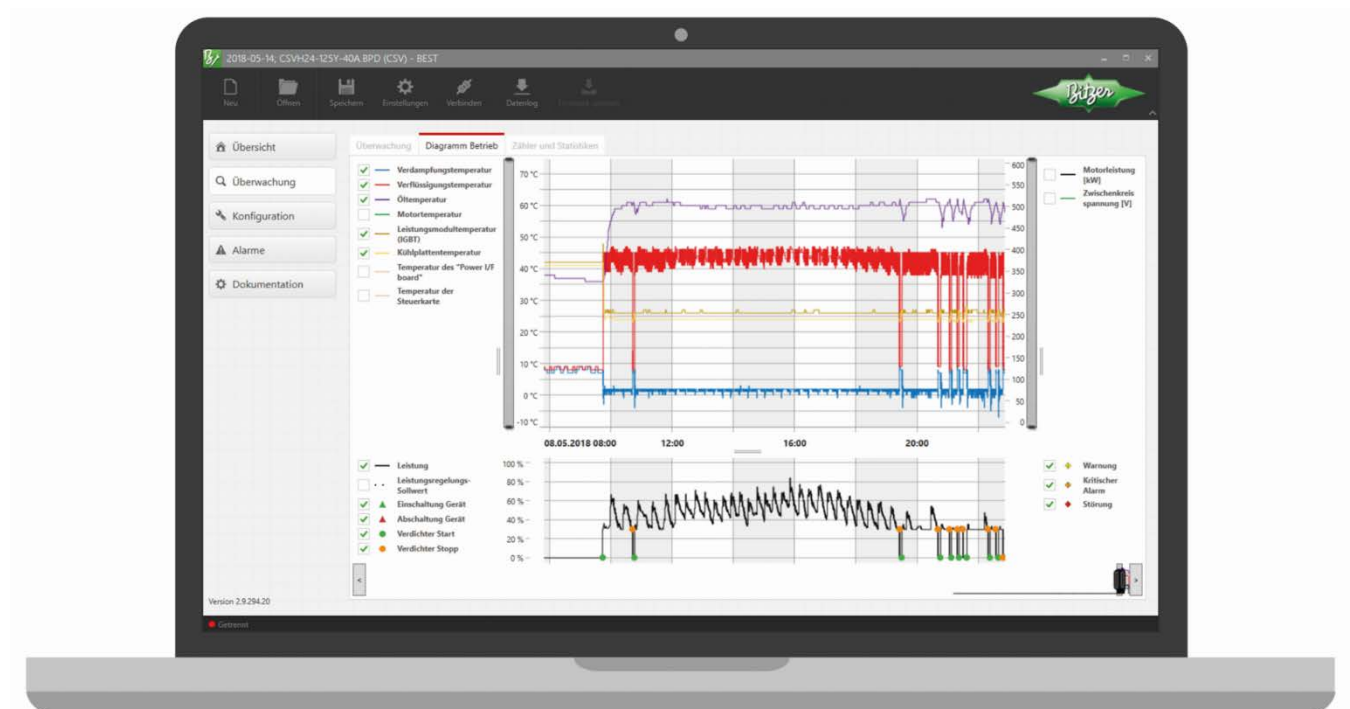


Image: BITZER has updated its BEST software to version 2.9